

TOWERS, PERRIN, FORSTER & CROSBY, LTDA.
AV. BRIG. FARIA LIMA, 2003, 21º ANDAR
CONJUNTOS 2109/2116 - CEP 01451
TELEFONE 211-9216
SÃO PAULO - SP
BRASIL

ROBERT A. COSCARELLO
Vice Presidente
e Diretor Gerente

August 30, 1982

Ms. Astrid Rizzi
Great Start

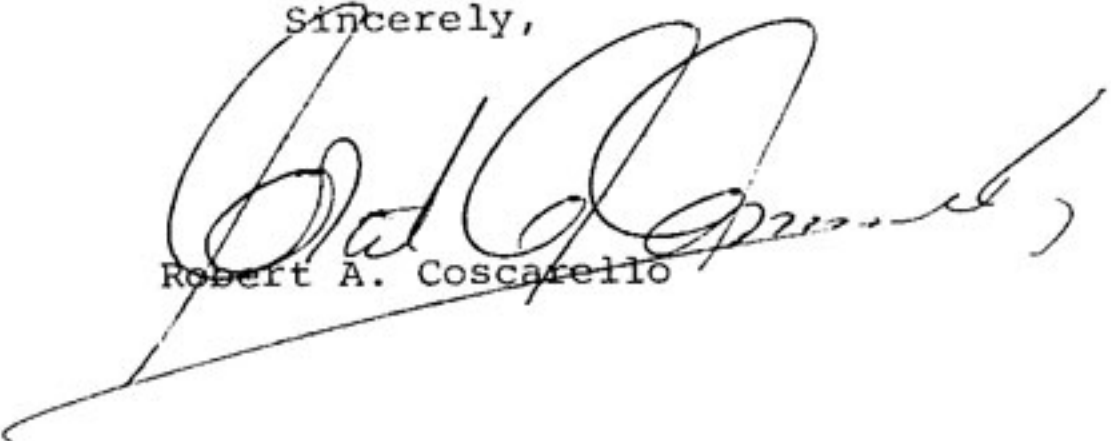
Dear Astrid,

Thank you very much for the excellent services given to TPF&C in recruiting my secretary and administrative assistant.

I enjoyed very much being interviewed by you (when applying for the position of a boss) and now I see how important this personal interview is for the "matching" of secretary and boss. If more people could experiment this, they would understand how much easier it becomes to find the secretary (or the boss) one wants this way.

My warmest personal regards,

Sincerely,



Robert A. Coscarello

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